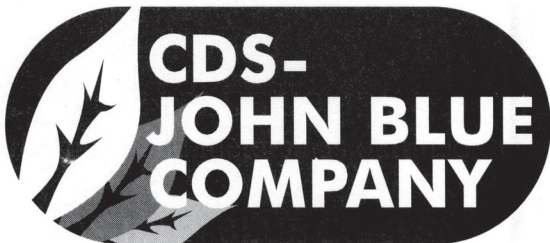


## **PUMP REPAIR POLICY AND PROCEDURES**

CDS-JOHN BLUE COMPANY, in an effort to assist our customers in evaluating the repairability of pumps and meters has outlined the following:

1. CDS-JOHN BLUE COMPANY does not recommend the repair of a pump or meter which has one of the following defects:
  - A. Cracked crankcase housing.
  - B. 40% or more of the component parts needing replacement.
2. CDS-JOHN BLUE COMPANY reserves the right to refuse shipments which are received freight collect, untagged or improperly identified as to ownership, as well as suspected defects.
3. CDS-JOHN BLUE COMPANY reserves the right to dispose of any pumps or meters which do not comply with the aforementioned procedures. This will occur fifteen (15) days after receipt of product.
4. CDS-JOHN BLUE COMPANY requests all fittings, hoses and other components be removed prior to return to CDS-JOHN BLUE COMPANY. In as much as the CDS-JOHN BLUE COMPANY will no longer be responsible for the return of same nor the replacement cost of components.
5. A flat rate charge will be assessed to all pumps and meters which are returned for inspection and repair. A repaired item will utilize this charge in the cost of item repaired.
6. CDS-JOHN BLUE COMPANY reserves the right to notify customer of any pumps or meters found non-repairable. This written notification serves as documentation for disposition of same. If within fifteen (15) days of notification disposition is not advised, CDS-JOHN BLUE COMPANY will dispose of components.



### **CDS-JOHN BLUE COMPANY**

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